User manual Washing machine

HW80-B14979

HW80-B14979S

HW100-B14979

HW100-B14979S

HW120-B14979

HW120-B14979S

ΕN

# Thank you

### Thank you for purchasing a Haier Product.

Please read these instructions carefully before using this appliance. The instructions contain important information which will help you get the best out of the appliance and ensure safe and proper installation, use and maintenance.

Keep this manual in a convenient place so you can always refer to it for the safe and proper use of the appliance.

If you sell the appliance, give it away, or leave it behind when you move house, make sure you also pass this manual so that the new owner can become familiar with the appliance and safety warnings.

### Legend



### Warning - Important Safety information



General information and tips

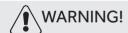


Environmental information

### Disposal



Help protect the environment and human health. Put the packaging in applicable containers to recycle it. Help to recycle waste of electrical and electronic appliances. Do not dispose appliances marked with this symbol with the household waste. Return the product to your local recycling facility or contact your municipal office.



### Risk of injury or suffocation!

Disconnect the appliance from the mains supply. Cut off the mains cable and dispose of it. Remove the door catch to prevent children and pets to get closed in the appliance.

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# 1-Safety information

# Before switching on the appliance for the first time read the following safety hints!:



# **WARNING!**

### Before first use

- Make sure there is no transport damage.
- Make sure all transport bolts are removed.
- ▶ Remove all packaging and keep out of children's reach.
- ► Handle the appliance always with at least two persons because it is heavy.

### Daily use

- ➤ This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- ► Keep away children under 3 years of age from the appliance unless they are constantly supervised.
- ► Children shall not play with the appliance.
- ▶ Do not let children or pets come close to the appliance when the door is open.
- ► Store washing agents out of reach of children.
- Pull up zips, fix loose threads and take care for small items to prevent laundry from being entangled. If necessary, use an appropriate bag or net.
- ► Do not touch or use the appliance when barefoot or with wet or damp hands or feet.
- ▶ Do not cover or encase the appliance during operation or afterwards to allow any moisture or dampness to evaporate.
- ▶ Do not place heavy objects or sources of heat or damp on top of the appliance.
- ► Do not use or store flammable detergent or dry cleaning agent in close vicinity to the appliance.
- Do not use any flammable sprays in close vicinity to the appliance.
- ➤ Do not wash any garments treated with solvents in the appliance without having dried them previously in the air.



# **WARNING!**

# Daily use

- ▶ Do not remove or insert the plug in the presence of flammable gas
- ▶ Do not hot wash foam rubber or sponge-like materials.
- ▶ Do not wash any laundry which is polluted with flour.
- ▶ Do not open detergent drawer during any wash cycle.
- ▶ Do not touch the door during the washing process, it gets hot.
- ▶ Do not open the door if the water level is visibly over the porthole.
- ▶ Do not force the door to open. The door is fitted with a self-lock device and will open shortly after the washing procedure is ended.
- ➤ Switch off the appliance after each wash programme and before undertaking any routine maintenance and disconnect the appliance from the electrical supply to save electricity and for safety.
- ► Hold the plug, not the cable, when unplugging the appliance.

# Maintenance / cleaning

- Make sure children are supervised if they carry out cleaning and maintenance.
- ► Disconnect the appliance from the electrical supply before undertaking any routine maintenance.
- ► Keep the lower part of the porthole clean and open door and detergent drawer if appliance is not in use to prevent odours.
- ▶ Do not use water spray or steam to clean the appliance.
- Replace a damaged supply cord only by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- ▶ Do not try to repair the appliance by yourself. In case of repair please contact our customer service.

### Installation

- ➤ The appliance should be placed in a well-ventilated place. Ensure a location which allows opening the door fully.
- ➤ Never install the appliance outdoors in a damp place, or in an area which may be prone to water leaks such as under or near a sink unit. In the event of a water leak cut power supply and allow the machine to dry naturally.

# 1-Safety information



# **WARNING!**

#### Installation

- ► Install or use the appliance only where the temperature is above 5 °C.
- ► Do not place the appliance directly on a carpet, or close to a wall or furniture.
- ▶ Do not install the appliance in direct sunlight or in the near of heat sources(e.g. stoves, heaters).
- ► Make sure that the electrical information on the rating plate agrees with the power supply. If it does not, contact an electrician.
- ▶ Do not use multi-plug adapters and extension cables.
- Make sure only the delivered electric cable and hose set are used.
- ► Make sure not to damage the electric cable and the plug. If damaged have it replaced by an electrician.
- ► Use a separate earthed socket for the power supply which is easy accessible after installation. The appliance must be earthed.
  - **Only for UK:** The appliance's power cable is fitted with 3-cord (grounding) plug that fits a standard 3-cord (grounded) socket. Never cut off or dismount the third pin (grounding). After the appliance is installed, the plug should be accessible.
- ► Make sure the hose joints and connections are firm and there is no leakage.

### Intended use

This appliance is intended for washing machine-washable laundry only. Anytime follow the instructions given on the label of each garment label. It is designed exclusively for domestic use inside the house. It is not intended for commercial or industrial use.

Changes or modifications to the device are not allowed. Unintended use may cause hazards and loss of of all warranty and liability claims.

# 2-Product description



### Note:

Due to technical changes and different models, the illustrations in the following chapters may differ from your model.

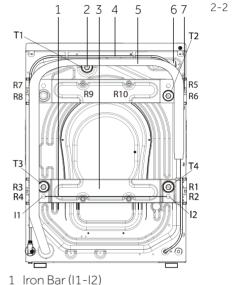
### 2.1 Picture of appliance

### Front (Fig. 2-1):



- 1 Detergent/ Softener drawer
- 2 Worktop
- 3 Programme selector 7 Adjustable feet
- 4 Panel

# Rear side (Fig. 2-2):

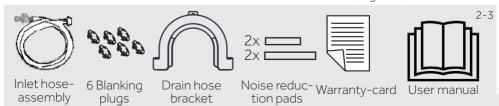


- 2 Transportation bolts (T1-T4)
- 3 Rear wall reinforcement (HW80:1 pcs:HW100/120:2 pcs)
- 4 Power cord
- 5 Drain hose
- 6 Water inlet valve
- 7 Rear wall reinforcement screws (HW80:4 pcs,R1-R4;HW100/120:10 pcs,R1-R10)

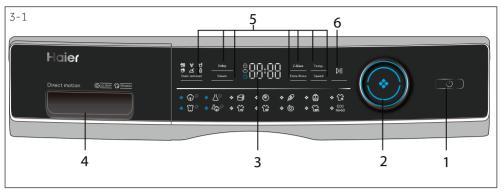
#### 2.2 Accessories

Check the accessories and literature in accordance with this list (Fig.:2-3):

6 Service flap



# 3-Control panel



- 1 "Power" button
- 3 Display

5 Function buttons

- 2 Programme selector
- 4 Detergent /Softener drawer
- 6 "Start/Pause" button



# Note: Acoustic signal

In following cases an acoustic signal sounds:

▶ when pressing a button

- ▶ at the end of programme
- ▶ when turning the programme selector

The acoustic signal can be deselected if necessary; see DAILY USE (see P17 6.13).



### 3.1 "Power" button

Touch this button (Fig. 3-2) gently to switch on, the display is shining, the indicator of the "Start/Pause" button is flashing. Press it again for about 2 seconds to switch off. If no panel element or programme is activated after a while machine will shut down automatically.



### 3.2 Programme selector

By turning the knob (Fig. 3-3) one of 14 programmes can be selected, related LED will light up, its default settings will be displayed.

### 3.3 Display

The display (Fig. 3-4) shows following information:

- ▶ Washing time
- ► End time delay
- ► Error codes and service information
- ► Function buttons and "Start/Pause" button

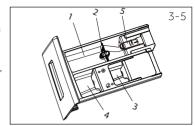


### 3.4 Detergent drawer

Open dispenser drawer, the following components can be seen (Fig. 3-5):

- 1: Compartment for powder or Liquid detergent
- 2: Detergent flap slector, lift it up for powder detergent, keep it down for liquid detergent.
- 3: Compartment for sanitizer.
- 4: Compartment for softener.

5: Lock tab, press it down to pull out dispenser drawer refer to the manual of detergent(see P11). The recommendation on the type of detergents i suitable for the various washing temperatures, please refer to the manual of detergent (see P11).



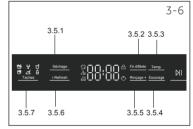
#### 3.5 Function buttons

The function buttons (Fig. 3-6) enables additional options in the selected programme before programme starts. The related indicators are displayed.

By switching off the appliance or setting a new pro-

gramme, all options are disabled.

If a button has multiple options, the desired option can be selected by pressing the button sequentially. By touching the buttons, when it is in dull light, the function is unselected; when it is in bright light, the function is selected.





# Note: Factory settings

To get best results in each programme Haier has well defined specific default settings. If there is no special requirement default settings are recommended.

### 3.5.1-Function button "Delay"

Press this button (Fig. 3-7) to start the programme with a delay. End time delay could be increased in steps of 30 minutes from 0,5-24h (add time to the original programme time). For example display off 6:30 means end of programme cycle will be in 6 hours and 30 minutes. Touch "Start/Pause" button to activate the time delay. It is not applicable to programme "Spin", "Refresh" and Eco 40-60.





# Note: Liquid detergent

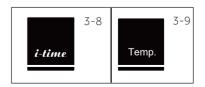
If using liquid detergent, it is not recommended to activate the end time delay.

#### 3.5.2-Function button "i-time"

This function (Fig. 3-8) intensifies different washing time. Not all programs can select this function. See P11 for programs that can select this function.

#### 3.5.3-Function button "Temp."

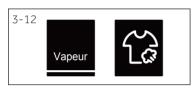
Press this button (Fig. 3-9) to change the washing temperature of the programme. If no value is illuminated the water will not heated.



# 3-Control panel

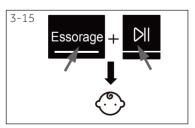














### 3.5.4 Function button "Speed"

Touch this button (Fig. 3-10) to change or deselect the spin of the programme. If no value is illuminated the display (" $\mbox{\it II}$ ") laundry will not spin.

#### 3.5.5 "Extra Rinse" button

Touch this button (Fig. 3-11) to rinse the laundry more intense with fresh water. This is recommended for people with sensitive skin. By touching the button several times one to three additional cycles can be selected. They appear in the display with P--1/P--2/P--3.

#### 3.5.6 "Steam" button

Touch this button (Fig. 3-12) the steam program can be selected. For programs with the steam function, the indicator is green, and the indicator in the middle of the knob is on. You can select if you require this funtion when programmes "Cotton, Synthetics, Mix, Baby care," are used. The steam wash icon will light up when using the steam wash function.

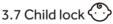
#### 3.5.7 "Stain removal" button

Press this button (Fig. 3-13) to choose special features for stains. The symbols are explained in the following table



### 3.6 "Start/Pause" button

Press this button (Fig. 3-14) gently to start or interrupt the currently displayed programme. During programme setting and during programme run the LED above the button is shining, or if interrupted blinking.



Choosing a program and then start, touch button" Speed and "Start/Pause" (Fig. 3-15) for 3 seconds simultaneously to block all panel elements against activation, panel display .For unlocking please touch again the two buttons. The child lock indicator lights up when the child lock works. Feature is optional when the machine is running

The display shows *cLah* (Fig. 3-16) if a button will be pressed, when the child lock is activated. The change is not running.

•Yes, • Optional, / No

# 4-Programmes

0 3

Detergent compartment for:

- 1 Detergent
- 2 Softener or care product
- 3 Sanitizer 3)

		L			+	Ť	1						
	Max. load	Temperat	ure	•	•	•		Preset spin speed	Fu	nct	ion		
	in kg	in °C 2)						in rpm			se		oval
Programme	HW80-B14979 HW100-B14979 HW120-B14979	selectable range	Preset	1	2	3	Fabrics type		I-time	Steam	Extra Rinse	Delay	Stain removal
$\Theta$	8/10/12	* to 90	40	•	0	0	Cotton	1400	•	•	•	•	•
77	4/5/6	* to 60	40	•	0	0	Synthetic or mixed fabrics	1200	/	•	•	•	•
	4/5/6	* to 40	30	•	0	/	Duvet	800	•	/	•	•	/
<b>(1)</b>	2/2.5/3	* to 40	*	•	0	/	Machine-washable fabric made of wool or with wool content	800	•	/	•	•	/
B	2/2.5/3	* to 30	30	•	0	/	Delicate laundry and Silk	600	/	/	•	•	/
<del>•</del>	4/5/6	* to 40	30	•	0	0	Cotton	1000	•	/	•	•	1
<u> </u>	1	/	/	/	/	/	Cotton/Synthetic	0	/	/	/	/	/
	4/5/6	*to 90	40	•	0	0	Cotton/Synthetic	1000	•	•	•	•	1
ζ.Φ	4/5/6	*to 60	30	•	0	0	Lightly soiled mixed- laundry of cotton and synthetic	1000	•	•	•	•	•
2) 15'	1	* to 40	*	•	0	0	Cotton/Synthetic	1000	•	/	•	•	/
{`»	4/5/6	* to 40	40	•	0	0	Cotton/Synthetic	1000	/	/	•	•	/
6	8/10/12	/	/	/	/	/	All fabrics	1000	/	/	/	/	/
20°c	8/10/12	* to 20	20	•	0	0	Cotton	1000	•	/	•	•	/
ECO 40-60	8/10/12	/	/	•	0	0	/	1400	/	/	/	/	/

<sup>\*</sup> Water is not heated up.

 $<sup>^{1)}\</sup>mbox{Choose}$  90 °C wash temperature only for special hygienic requirements.

<sup>&</sup>lt;sup>2)</sup> Reduce detergent amount because programme duration is short.

<sup>&</sup>lt;sup>3)</sup> Do not use chemical reaction with detergent

The design and specifications are subject to change without notice for quality improvement purposes.

# 5-Consumption

The indicated consumption values may accordingly differ to local conditions.

Programme	Temper- ature in °C	Max. load in kg	Energy in kWh	Water in L	Washing time in h:min	Spin drying perfor- mance in %
		ŀ	HW120 / 100 /	80		
	40°C	6/5/4	0.65/0.55/0.50	42/42/32	4:08/4:16/4:23	В
Eco 40-60*	60°C	6/5/4	0.78/0.58/0.53	42/42/32	4:38/4:20/4:25	В
	60°C	12/10/8	0.76/0.58/0.54	58/56/46	4:38/4:20/4:25	В

<sup>\*</sup> Standard programme for the Energy Labelling according to 2010/30 EU:

The standard 60°C and 40°C cotton programmes are suitable to clean normally soiled cotton laundry. They are the most efficient programmes in terms of combined energy and water consumption for cotton laundry. Used water temperature may differ from declared cycle temperature.



# Note: Auto Weight

The appliance is equipped with a loading recognition. At low loading, energy, water and washing time will be reduced automatically in some programmes.

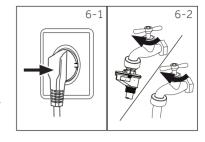
<sup>&</sup>quot;Eco 40-60" "60°C/40°C" with "max. spin" speed setting. (Select Eco 40 60, often touch speed for 5 seconds. After the temperature function is displayed, select the temperature and the maximum speed.)

### 6.1 Power supply

Connect the washing machine to a power supply (220V to 240V~/50Hz; Fig. 6-1). Please refer also to section INSTALLATION

#### 6.2 Water connection

- ► Before connecting check the cleanliness and clarity of the water inlet.
- ► Tun on the tap (Fig.6-2).



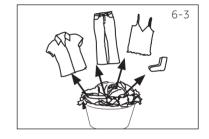


# Note: Tightness

Before use check for leakage in the joints between the tap and the inlet hose by turning on the tap.

### 6.3 Preparing laundry

- Sort out clothes according to fabric (cotton, synthetics, wool or silk) and to how dirty they are (Fig. 6-3). Pay attention to the care labelling of washing labels.
- Separate white clothes from coloured ones.
   Wash coloured textiles first by hand to check if they fade or run.
- ► Empty pockets (keys, coins, etc.) and remove harder decorative objects (e.g. brooches).
- Garments without hems, delicates and finely woven textile such as fine curtains are to be put into a wash bag to care for this delicate laundry (hand or dry cleaning would be better).
- ► Close zippers, velco fastener and hooks, make sure the buttons are sewn on tightly.
- Place sensitive items like laundry without firm hem, delicate underwear (Dessous) and small items such as socks, belts, bras, etc. in a wash baq.
- Unfold large pieces of fabric such as bed sheets, bedspreads etc.
- Turn jeans and printed, decorated or color-intensive textiles inside out; possibly wash separately.



### **CAUTION!**

Non-textile, as well as small, loose or sharp-edged items may cause malfunctions and damage of clothes and appliance.

# 6-Daily use

### Care chart

Washing						
95	Washable up to 95°C normal process	60	Washable up to 60°C normal process	Washable up to 60°C mild process		
40	Washable up to 40°C normal process	40	Washable up to 40°C mild process	Washable up to 40°C very mild process		
30	Washable up to 30°C normal process	30	Washable up to 30°C mild process	Washable up to 30°C very mild process		
	Wash by hand max. 40°C	X	Do not wash			
Bleach	ing					
Δ	Any bleaching allowed		Only oxygen/ non -chlorine	Do not bleach		
Drying	Drying					
$\odot$	Tumble drying possible normal temperature	0	Tumble drying possible lower temperature	Do not tumble dryr		
I	Line drying		Flat drying			
Ironing						
	Iron at a maximum temperature up to 200°C		Iron at a medial tem- perature up to 150°C	Iron at a low temper- ature up to 110 °C; without steam (steam		
网	Do not iron			ironing may cause irre- versible damage)		
Profess	Professional Textile Care					
P	Dry cleaning in tetra- chloroethene	(F)	Dry cleaning in hydrocarbons	Do not dry clean		
W	Professional wet clean	M	Do not professional wet clean			

# 6.4 Loading the appliance

- Put in the laundry piece by piece
- ▶ Don't overload. Note the different maximum load according to programmes! Rule of thumb for maximum load: Keep six inches between load and drum top.
- ▶ Close the door carefully. Make sure that no pieces of laundry are pinched.

### 6.5 Selecting detergent

- ▶ Washing efficiency and performance is determined by used detergent quality.
- ▶ Use only machine wash approved detergent.
- ▶ If needed use specific detergents, e.g. for synthetic and woolen fabric.
- ▶ Mind always detergent manufacturer recommendations.
- ▶ Do not use dry cleaning agents such as trichloroethylene and similar products.

### Choose the best detergent

	Kind of detergent				
Programme	Universal	Colour	Delicate	Special	Softener
$\oplus$	L/P	L/P	-	-	0
77	-	-	L/P	-	0
	-	-	L	L/P	0
<b>(1)</b>	-	-	L/P	L/P	0
B	-	-	-	L/P	0
$\widehat{\Omega}$	-	-	L/P	L/P	-
<u> </u>	-	-	-	L	0
	L/P	L/P	-	-	0
7.6	L/P	L/P	-	-	0
1 <sub>15′</sub>	L	L	-	-	0
~ ~	L/P	L/P	-	-	0
6	-	-	-	-	-
20°c	L/P	L/P	-	-	0
ECO 40-60	L/P	L/P	-	-	0

L = gel-/liquid detergent P = powder detergent <math>O = optional -= no If using liquid detergent, it is not recommended to activate the time delay.

We recomment by using:

Laundry powder: 20°C to 90°C\* (best use: 40-60°C)
 Color detergent: 20°C to 60°C (best use: 30-60°C)

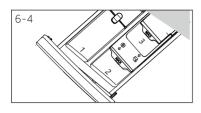
➤ Wool/delicate detergent: 20°C to 30°C (= best use:)

<sup>\*</sup> Choose 90 °C wash temperature only for special hygienic requirements.

<sup>\*</sup> If you choose the water temperature 60°C or above,we would like to advise you to use less detergent. Please kindly use the special disinfectant, which is suitable for cotton or synthetic cloth.

<sup>\*</sup> It is better to use less or free suds detergent powder.

# 6-Daily use



### 6.6 Adding detergent

- 1. Slide out the detergent drawer.
- 2. Put the required chemicals into corresponding compartments (Fig. 6-4)
- 3. Push back the drawer gently.



# Note:

- ► Remove detergent residues before next wash cycle from the detergent drawer.
- ► Do not overuse detergent or softener.
- ▶ Please follow the instruction on the detergent package.
- ► Always fill the detergent just before the beginning of the wash cycle.
- ► Concentrated liquid detergent should be diluted before adding.
- ▶ Do not use liquid detergent if "Delay" is selected.
- ► Carefully choose the programme settings according to the care symbols on all laundry labels and according to the programme table.



### 6.7 Switch on the appliance

Touch the "Power"- button to switch on the appliance (Fig. 6-5). The LED of the "Start/Pause" button is flashing.



### 6.8 Select a programme

To get the best washing results, select a programme which fits the degree of soiling and sort of laundry type.

Turn the programme knob (Fig. 6-6) to select the right programme. Related programme LED lights up and the default settings are displayed.



# Note: Odour removal

Before first use we recommended to run programme "COTTON+90 °C"+600rpm with no load and small amount of detergent in washing agent compartment (2) or special machine cleaner to remove possibly corruptive residues.



#### 6.9 Add individual selections

Select required options and settings (Fig. 6-7); refer to CONTROL PANEL.

# 6-Daily use

### 6.10 Start wash programme

Touch "Start/Pause" button (Fig. 6-8) to start. The LED of the "Start/Pause" button stops flashing and lights up continuously

Appliance operates according to present settings. Changes are only possible by cancelling the programme.



### 6.11 Interrupt / cancel wash programme

To interrupt a running programme press gently "Start/Pause". The LED above the button is flashing. Press it again to resume operation.

To cancel a running programme and all its individual settings

- 1. Touch "Start/Pause" button to interrupt the running programme.
- 2. Touch "Power" button for about 2 seconds to switch the appliance off.
- 3. Touch the "Power" button to turn on the appliance, run programme Spin and select "no Speed" (speed lights are off) to drain the water.
- 4. After closing the programm to restart the appliance, select a new programme and start it.

### 6.12 After washing



### Note: Door lock

- ► For safety reasons the door is locked partially during the washing cycle. It is only possible to open the door at the end of the programme or after the programme was cancelled correctly (see description above).
- ► In case of high water level, high water temperature and during spinning it is not possible to open the door; Lac + is displayed
- 1. At programme cycle end End is displayed.
- 2. The appliance switches off automatically.
- 3. Remove laundry as soon as possible to go easy on it and to prevent more wrinkling.
- 4. Turn off the water supply.
- 5. Unplug the power cord.
- 6. Open the door to prevent formation of moisture and odours. Let it open while not used.



# Note: Standby mode / energy-saving mode

The switched on appliance will go into standby-mode if it will not be activated within 2 minutes before starting the program or at the end of program. The display switsches off. This saves energy. To interrupt the standby mode push "Power" button.

#### 6.13 Activate or deactivate the buzzer

The acoustic signal can be deselected if necessary:

- 1. Switch on the appliance.
- 2. Select the MIX programme.
- 3. Touch the "Delay"button and "Temp." button at the same time for about 3 seconds. "bEEP DFF" will be displayed and the buzzer will be deactivated.

For activating the buzzer press these two buttons at the same time again. "bEEP "Dn" will be displayed.

# 7-Eco-friendly washing

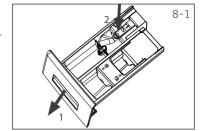
# Environmentally responsible use

- To achieve best use of energy, water, detergent and time you should use the recommended maximum load size.
- Do not overload (hand width clearance above laundry).
- For slightly soiled laundry select the Quick Wash programme.
- ► Apply exact dosages of each washing agent.
- ► Choose the lowest adequate washing temperature modern detergents are efficiently cleaning below 60°C.
- Raise default settings only due to heavy staining.
- Select max. spinning speed if a domestic dryer is used.

### 8.1 Cleaning the detergent drawer

Take always care there are no detergent residues. Clean the drawer regularly (Fig. 8-1):

- 1. Pull out the drawer until it stops.
- 2. Press the release button and remove the drawer.
- 3. Flush the drawer with water until it is clean and insert the drawer back in the appliance.



### 8.2 Cleaning the machine

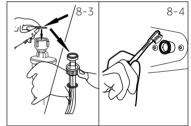
- Unplug the machine during cleaning and maintenance
- ► Use a soft cloth with soap liquid to clean the machine case (Fig. 8-2) and rubber components.
- Do not use organic chemicals or corrosive solvents.



#### 8.3 Water inlet valve and inlet valve filter

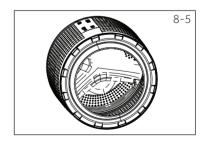
To prevent blockage of water supply by solid substances like lime clean regularly the inlet valve filter.

- Unplug the power cord and turn off the water supply.
- Unscrew the water inlet hose at the back (Fig. 8-3) of the appliance as well as on the tap.
- ► Flush the filters with water and a brush (Fig. 8-4).
- ► Insert the filter and install the inlet hose.

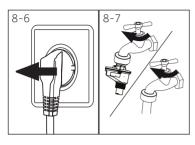


### 8.4 Cleaning the drum

- Remove accidentally washed items, especially metal parts such as pins, coins, etc. from the drum (Fig. 8-5) because they cause rust stains and damage.
- ► Use a non-chloride cleaner for removing rust stains. Observe the warning hints of the cleaning agent manufacturer.
- Do not use any hard objects or steel wool for cleaning.



# 8-Care and cleaning

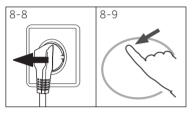


# 8.5 Long periods of disuse

If the appliance is left idle for a longer period:

- 1. Pull out the electrical plug (Fig. 8-6).
- 2. Turn off water supply (Fig. 8-7).
- 3. Open the door to prevent formation of moisture and odours. Let door open while not used.

Before next usage check carefully power cord, water inlet and drain hose. Make sure everything is properly installed and without leackage.



### 8.6 Pump filter

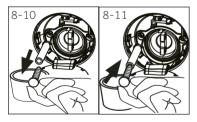
Clean the filter once a month and check the pump filter for instance if the appliance:

- ► Doesn't drain the water.
- Doesn't spin.
- ► Cause unusual noise while running.

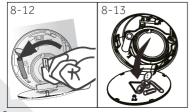


### **WARNING!**

Scalding Risk! Water in the pump filter can be very hot! Before any action please ensure water has cooled down.



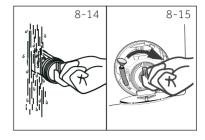
- 1. Turn off and unplug the machine (Fig. 8-8).
- 2. Open service flap. You can either use a coin or a screwdriver (Fig. 8-9).
- Provide a flat container to catch leach water (Fig. 8-10). There could be bigger amounts!
- 4. Pull the drainhose out and hold its end above the container (Fig. 8-10).
- 5. Take the sealing plug out of the drainhose (Fig. 8-10).
- 6. After complete drainage close drainhose (Fig. 8-11), and push it back into the machine.



- 7. Unscrew and remove counter clockwise the pump filter (Fig. 8-12).
- 8. Remove contaminants and dirt (Fig. 8-13).

# 8-Care and cleaning

- 9. Clean carefully pump filter, e.g. using running water (Fig. 8-14).
- 10. Refix it thoroughly (Fig. 8-15).
- 11. Close service flap.





# **CAUTION!**

- ► Pump filter sealing has to be clean and unhurt. If the lid is not full tightened, water can escape.
- ► The filter must be in place, or it may lead to leakage.

# 9-Troubleshooting

Many occuring problems could be solved by yourself without specific expertise. In case of a problem please check all shown possibilities and follow below instructions before you contact an after sales service. See CUSTOMER SERVICE.



### **WARNING!**

- ► Before maintenance, deactivate the appliance and disconnect the mains plug from the mains socket.
- ► Electrical equipment should be serviced only by qualified electrical experts, because improper repairs can cause considerable consequential damages..
- ► A damaged power cable should only be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

#### 9.1 Information codes

Following codes are displayed only for information referring to the washing cycle. No measures must be performed.

Code	Message
1:25	The remaining wash cycle time will be 1 hour and 25 minutes
6:30	The remaining wash cycle time including chosen end-time delay will be 6 hours and 30 minutes
AUTO	Automatic load detection is working; only in some programmes.
End	The washing cycle is finished. The appliance shuts off automatically.
Loci-	${\sf Door} {\sf is} {\sf closed} {\sf because} {\sf of} {\sf high} {\sf water} {\sf level}, {\sf high} {\sf water} {\sf temperature} {\sf or} {\sf spinning} {\sf cycle}.$
beep off	The buzzer is deactivated
bEEP On	The buzzer is activated
cLocl-	The function keys is closed. The programme changing is invalid.

# 9.2 Troubleshooting with display code

Problem	Cause	Solution
CLR FLTR	Drainage error, water is not fully drained within 6 minutes.	<ul><li>Clean pump filter.</li><li>Check drain hose installation.</li></ul>
E2	Lock error	Shut the door properly.
ЕЧ	<ul> <li>Water level not reached after 12 minutes.</li> <li>Drain hose is self-syphoning.</li> </ul>	<ul> <li>Make sure that tap is fully opened and water pressure is normal.</li> <li>Check drain hose installation.</li> </ul>
	Didittiose is self-syphoring.	
E8	Water protective level error.	Contact the After sales service.
F3	Temperature sensor error.	Contact the After sales service.

# 9-Troubleshooting

Problem	Cause	Solution
F4	Heating error.	Contact the After sales service.
F7	Motor error.	Contact the After sales service.
FA	Water level sensor error.	Contact the After sales service.
FEDorFE I orFE2	Abnormal communication error.	Contact the After sales service.
Unb	Unbalanced load error.	Check and balance laundry load in the drum. Reduce the load.

# 9.3 Troubleshooting without display code

Problem	Cause	Solution
Washing machine fails to operate.	<ul> <li>Programme is not yet started.</li> <li>Door is not properly closed.</li> <li>Machine has not been switched on.</li> <li>Power failure.</li> <li>Child lock is activated.</li> </ul>	<ul> <li>Check programme and start it.</li> <li>Close the door properly.</li> <li>Switch the machine on.</li> <li>Check power supply.</li> <li>Deactivate child lock.</li> </ul>
Washing machine will not be filled with water.	<ul> <li>No water.</li> <li>Inlet hose is kinked.</li> <li>Inlet hose filter is blocked.</li> <li>Water pressure is less than 0.03 MPa.</li> <li>Door is not properly closed.</li> <li>Water supply failure.</li> </ul>	<ul> <li>Check water tap.</li> <li>Check inlet hose.</li> <li>Unblock inlet hose filter.</li> <li>Check water pressure.</li> <li>Close the door properly.</li> <li>Ensure the water supply.</li> </ul>
Machine is draining while being filled.	<ul> <li>Height of drain hose is below 80 cm.</li> <li>Drain hose end could reach into water.</li> </ul>	<ul> <li>Make sure that drain hose is properly installed.</li> <li>Make sure the drain hose is not in water.</li> </ul>
Drainage failure.	<ul> <li>Drain hose is blocked.</li> <li>Pump filter is blocked.</li> <li>Drain hose end is higher than 100 cm above floor level.</li> </ul>	<ul> <li>Unblock drain hose.</li> <li>Clean pump filter.</li> <li>Make sure that drain hose is properly installed.</li> </ul>
Strong vibration while spinning.	<ul> <li>Not all transportation bolts have been removed.</li> <li>Appliance has no solid position.</li> <li>Machine load is not correct.</li> </ul>	<ul> <li>Remove all transportation bolts.</li> <li>Ensure solid ground and a levelled position.</li> <li>Check load weight and balance.</li> </ul>
Operation stops before completing wash cycle.	Water or electric failure.	Check power and water supply.
Operation stops for a period of time.	<ul><li>Appliance displays error code.</li><li>Problem due to load pattern.</li><li>Programme performs soaking cycle.</li></ul>	<ul><li>Consider display codes.</li><li>Reduce or adjust load.</li><li>Cancel programme and restart.</li></ul>

# 9-Troubleshooting

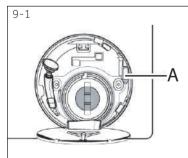
Problem	Cause	Solution
Excessive foam floats drum and/or deter-	• Detergent is not a appropriate.	Check detergent recommen- dations.
gent drawer.	• Excessive use of detergent.	Reduce amount of detergent.
Automatic adjust- ment of washing time.	• Washing programme duration will be adjusted.	• This is normal and doesn't affect functionality.
Spinning fails.	Unbalance of laundry.	Check machine load and laundry and run a spinning programme again.
Unsatisfactory washing result.	• Degree of pollution does not agree with selected programme.	Select an other programme.
	• Detergent quantitiy was not sufficient.	Choose the detergent acc. to the degree of pollution and acc. to manufaturer specifications.
	• Maximum load has been exceeded.	Reduce loading.
	• Laundry was unevenly distributed in the drum.	Loose the laundry.
Washing powder	• Insoluble particles of detergent can	Perform extra rinse.
residues are on the laundry.	remain as white spots on the laundry.	• Try to brush the points from the dry laundry.
		Choose an other detergent.
Laundry has grey patches.	• Caused by fats such as oils, creams or ointments.	Pretreat the laundry with a special cleaner.



### Note: Foam formation

If too much foam is inspected during spin cycle, motor stops and drain pump will be activated for 90 seconds. If that elimination of foam fails up to 3 times, programme ends without spinning.

Should the error messages reappear even after the taken measures, switch off the appliance, disconnect the power supply and contact the customer service.



### 9.4 In case of power failure

The current programme and its setting will be saved. When power supply is restored operation will be resumed.

If a power failure cuts an operating wash programme door opening is mechanically blocked. To get out any laundry water level should not be seen in the glassy porthole of the door - Danger of burns! Water level has to be lowered as described in "Pump filter". Not till then pull lever (A) beneath service flap (Fig. 9-1) until door is unlocked by a gentle click. Afterwards refix all parts.



### Note: Unlock the door

When the washing machine in a safe state (under the water level below the window along a certain distance, barrel temperature below 55 °C, the inner barrel did not turn), may unlock the doors of the machine operation

### 10.1 Preparation

- ► Take the appliance out of the packaging.
- ► Remove all packaging material including polystyrene base, keep them out of childrens reach.
- ► While opening the package, water drops may be seen on plastic bag and porthole. This normal phenomenon results from water tests in the factory.

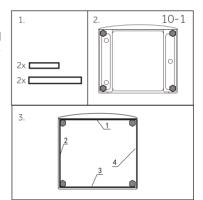


# Note: Packaging disposal

Keep all packaging materials out of children's reach and dispose them in an environmentally friendly manner.

### 10.2 OPTIONAL: Install noise reduction pads

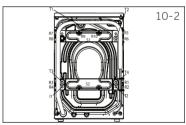
- 1. When opening the shrink package, you will find some noise reduction pads. These are used for reducing noise. (Fig. 10-1)
- 2. Lay the washing machine down to its side, porthole pointing upwards, bottom side towards operator.
- 3. Take out the noise reduction pads and remove the double-sided adhesive protective film;paste around the bottom;the noise reduction pads under the w- ashing machine cabinet as shown in Figure 3.(two longer pads in position 1 and 3, two shorter pads in position 2 and 4). Finally set the machine upright again.

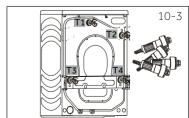


### 10.3 Dismantle the transportation bolts

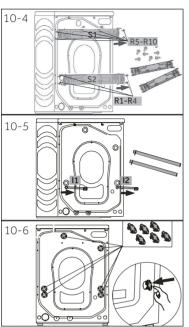
The transport protection on the rear side is designed for clamping anti-vibration components inside the appliance during transportation to prevent inner damage. All elements (I, R, S and T , Fig 10-2) must be removed before use.

1. Remove all 4 bolts (T1 - T4) (Fig. 10-3).





# 10-Installation



- 2. Remove the 10 screws (R1 R10) from lower back reinforcement. take out reinforcements (S1 and S2) from the machine.\*HW100/120-B14979 Remove the 4 screws (R1 R4) from lower back reinforcement. take out reinforcements (S2) from the machine.\*HW80-B14979 (Fig. 10-4).
- 3. Pull out the 2 iron bars I1 and I2 (Fig. 10-5)

4. Fill the 6 left holes with blanking plugs (Fig. 10-6).

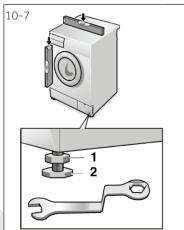


# Note: Keep in safe place

Keep the transportation bolts in a safe place for later use. Whenever the appliance is to be moved at first reinstall the bolts.

#### 10.4 Moving the appliance

If the machine is to be moved to a distant location, replace the transportation bolts removed before installation to prevent damage:



### 10.5 Aligning the appliance

Adjust all feet (Fig. 10-7) to achieve a complete level position. This will minimize vibrations and thus noise during use. It will also reduce wear and tear. We recommend to use a spirit level for adjustment. Floor should be as stable and flat as possible.

- 1. Loose the locknut (1) by using a wrench.
- 2. Adjust the high by turning the foot (2).
- 3. Tighten lock ut (1) against the housing.

#### 10.6 Drain Water Connection

Fix the water drain hose properly to the piping. The hose has to reach at one point a height between 80 and 100 cm above the appliance bottom line! If possible keep always drain hose fixed to the clip at the appliance back.



### **WARNING!**

- ▶ Use only the supplied hose set for the connection.
- ► Never reuse old hose sets!
- ► Only connect to cold water supply.
- ▶ Before connection, check whether the water is clean and clear.

Following connections are possible:

#### 10.6.1 Drain hose to sink

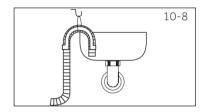
- ► Hang the drain hose with the U-support over the edge of a sink with adequate size (Fig. 10-8).
- Protect the U-support sufficiently against slipping.

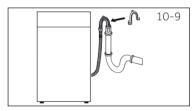
#### 10.6.2 Drain hose to waste water connection

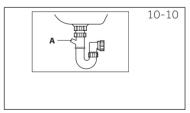
- ► The internal diameter of the stand pipe with vent-hole must be minimum 40 mm.
- Put the drain hose for approx. 80-100 mm in the wastewater pipe.
- Attach the U-support and secure it sufficiently (Fig. 10-9).

#### 10.6.3 Drain hose to sink connection

- ► The junction must lie above the siphon
- A spigot connection is usually closed by a pad (A).
   That must be removed to prevent any disfunction (Fig. 10-10).
- Secure the drain hose with a clamp.





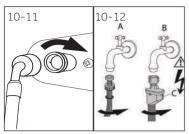


- ► The drain hose should not be submerged in water and should be securely fixed and leak-free. If the drain hose is placed on the ground or if the pipe is at a height of less than 80 cm, the washing machine will continuously drain while being filled (self-siphoning).
- ▶ Drain hose is not to be extended. If necessary contact after sales service.





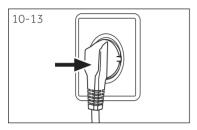
# 10-Installation



#### 10.7 Fresh Water Connection

Make sure that the gaskets are inserted.

- Connect the water inlet hose with the angled end to the appliance (Fig. 10-11. Tighten the screw joint by hand.
- 2. The other end connect to a water tap with a 3/4" thread (Fig. 10-12).



#### 10.8 Electrical Connection

Before each connection check if:

- power supply, socket and fusing are appropriate to the rating plate.
- the power socket is earthed and no multi-plug or extension are used.
- ▶ the power plug and socket are strictly according.
- ▶ Only UK: The UK plug meets BS1363A standard.

Put the plug into the socket (Fig. 10-13).



# **WARNING!**

- ► Ensure always that all connections (power supply, drain and fresh water hose) are firm, dry and leack free!
- ► Take care these parts are never to be crushed, kinked, or twisted
- ► If the supply cord is damaged, it must be replaced by the service agent (see warranty card) in order to avoid a hazard. .

# 11-Technical data

# 11.1 Product fiche according to regulation EU No. 1061/2010

Suppliers name or trade mark	Haier
Supplier's model identifier	HW80-B14979/ HW100-B14979/ HW120-B14979
Rated capacity (kg)	8/10/12
Energy efficiency class	A+++
Energy consumption per year (AE <sub>c</sub> in kWh/year) 1)	119 / 129 / 165
Energy consumption of standard cotton programme 60°C, full load (kWh/cycle)	0.54 / 0.58 / 0.76
Energy consumption of standard cotton programme 60°C, partial load (kWh/cycle)	0.53 / 0.58 / 0.78
Energy consumption of standard cotton programme 40°C, partial load (kWh/cycle)	0.50 / 0.55 / 0.65
Weighted power consumption of the off mode (W)	0.40 / 0.41 / 0.48
Weighted power consumption of the left-on mode (W)	0.48 / 0.45 / 0.50
Water consumption per year (AW <sub>C</sub> in L/year) 2)	8360 / 10560 / 10750
Spin-drying efficiency class <sup>3)</sup>	В
Max. spin speed (rpm) 4)	1351
Remaining moisture content (%) 4)	53
Standard 60°C cotton programme 5)	Eco 40-60 + 60°C <sup>8)</sup> + max. spin
Standard 40°C cotton programme 5)	Eco 40-60 + 40°C <sup>8)</sup> + max. spin
Programme time of cotton 60°C full load (min)	280 / 280 / 295
Programme time of cotton 60°C partial load (min)	275 / 280 / 295
Programme time of cotton 40°C partial load (min)	275 / 270 / 260
Duration of the left-on mode $(T_i \text{ in min})^{6}$	3
Airborne accustical noise (washing/spinning) in dB(A) re 1pW $^{71}$	54/69
Туре	freestanding

- Based on 220 standard washing cycles for cotton programmes at 60°C and 40°C at full and partial load, and the consumption of the low-power modes. Actual energy consumption will depend on how the appliance is used.
- 2) Based on 220 standard washing cycles for cotton programmes at 60 °C and 40 °C at full and partial load. Actual water consumption will depend on how the appliance is used
- 3) Class G is the least efficiency and Class A is the most efficient.
- 4) Based on the standard 60 °C cotton programme at full load and the standard 40 °C cotton programme at partial load
- 5) "Standard 60°C cotton programme" and "standard 40°C cotton programme" are standard washing programmes to which the information in the label and fiche relates. These programmes are suitable to clean normally soiled cotton laundry and they are the most efficient programmes in terms of combined energy and water consumption.
- 6) In case there is a power management system.
- 7) Based on the standard 60°C cotton programme at full load.
- 8) Enter the European standard test procedure (Select Eco 40 60, often touch speed for 5 seconds. After the temperature function is displayed, select the temperature and the maximum speed.)

# 11-Technical data

#### 11.2 Additional technical data

	HW80-B14979 / HW100-B14979 / HW120-B14979
Dimension (HxWxD in mm)	850x460x595 / 850x530x595 / 850x600x595
Voltage in V	220-240 V~/50Hz
Current in A	10
Max power in W	2000
Water pressure in MPa	0.03≤P≤1
Netto weight in kg	72 / 77 / 80

# 11.3 Standards and Directives ( $\boldsymbol{\xi}$

This product meets the requirements of all applicable EC directives with the corresponding harmonised standards, which provide for CE marking.

# 12-Customer service

We recommend our Haier Customer Service and the use of original spare parts. If you have a problem with your appliance, please first check section TROUBLESHOOTING.

If you cannot find a solution there, please contact

- ▶ your local dealer or
- ▶ the Service & Support area at www.haier.com where you can find telephone numbers and FAQs and where you can activate the service claim.

To contact our Service, ensure that you have the following data available. The information can be found on the rating plate.

Model	Serial No	
1 loaci	ochan vo.	

Also check the Warranty Card supplied with the product in case of warranty.

For general business enquiries please find below our addresses in Europe:

European Haier addresses					
Country*	Postal address	Country*	Postal address		
Italy	Haier Europe Trading SRL Via De Cristoforis, 12 21100 Verese ITALY	France	Haier France SAS 53 Boulevard Ornano – Pleyad 3 93200 Saint Denis FRANCE		
Spain Portugal	Haier Iberia SL Pg. Garcia Faria, 49-51 08019 Barcelona SPAIN	Belgium-FR Belgium-NL Netherlands Luxembourg	Haier Benelux SA Anderlecht Route de Lennik 451 BELGIUM		
Germany Austria	Haier Allemagne GmbH Konrad-Zuse-Platz 6 81829 MUNICH GERMANY	Poland Czechia Hungary Greece Romania Russia	Haier Poland Sp. zo.o. Al. Jerozolimskie 181B 02-222 Warszawa POLAND		
United Kingdom	Haier Appliances UK Co.Ltd. One Crown Square Church Street East Woking, Surrey, GU21 6HR UK				

<sup>\*</sup>For more information please refer to www.haier.com

Haier